

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**B.Com. DEGREE EXAMINATION – COMMERCE**

**FIFTH SEMESTER – APRIL 2023**

**CO 5506 – HUMAN RESOURCE MANAGEMENT**

Date: 05-05-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

**SECTION – A**

**Answer ALL questions:**

**(10 x 2 = 20 marks)**

1. Define Human Resource Management.
2. What is Manpower planning?
3. Write a note on Promotion.
4. What do you mean by Job Enrichment?
5. List out the features of Job Specification.
6. Define 'Recruitment'.
7. What is Employee Grievance?
8. What do you mean by Interview?
9. Define Motivation.
10. List out the styles of Leadership.

**SECTION - B**

**Answer any FOUR questions:**

**(4 x 10 = 40 marks)**

11. Explain the objectives of Human Resource Management.
12. Explain in brief the steps involved in the process of Selection.
13. What are the desirable features of a grievance procedure?
14. Explain in detail the role to be played by a successful HR Manager.
15. Describe Maslow's hierarchy need theory of Motivation.
16. Explain the various kinds of punishments that are inflicted on an employee in the organization.
17. Define Training. Explain the need for training.

**SECTION – C**

**Answer any TWO questions:**

**(2 x 20 = 40 marks)**

18. Describe the various methods of Performance Appraisal System with an example.
19. Discuss in brief the uses of Job Description.
20. Explain in detail the various sources of recruitment that takes place in an organization.
21. Why does indiscipline arise among the employees in the organization? –Comment

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